



Employee Engagement Survey



Welcome to the Service America Employee Engagement Survey

We want to ensure employees are continually motivated to be part of the ongoing discussion about shaping our company's culture and influencing company-wide behaviors that have a positive impact on the company's sales and profitability

The survey is completely anonymous and we hope to receive actionable feedback from everyone

Employee Engagement



QUESTION	YES	NO
I would recommend Service America to others as a great place to work	<input type="radio"/>	<input type="radio"/>
I rarely think about looking for a new job with another organization	<input type="radio"/>	<input type="radio"/>
In a few words, please let us know why you feel this way:		

We want you to BE HEARD

Growth, Development &



Training

QUESTION	YES	NO
My immediate manager has made a personal investment in my growth and development	<input type="radio"/>	<input type="radio"/>
I feel there is a promising future for me at Service America	<input type="radio"/>	<input type="radio"/>
Service America provides me with the opportunity for learning and development	<input type="radio"/>	<input type="radio"/>

You answered **No** to one or more of the questions. In a few words, please let us know why you feel this way:

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Involvement & Communication



QUESTION	YES	NO
At Service America there is open, honest two-way communication	<input type="radio"/>	<input type="radio"/>
I can see a clear link between my work and Service America's objectives	<input type="radio"/>	<input type="radio"/>
I feel that I am supported and talked to when changes are rolled out at Service America	<input type="radio"/>	<input type="radio"/>
My immediate manager communicates information to me on a regular basis	<input type="radio"/>	<input type="radio"/>
You answered No to one or more of the questions. In a few words, please let us know why you feel this way:		

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Performance & Accountability



QUESTION	YES	NO
I have a clear understanding of what is expected of me	<input type="radio"/>	<input type="radio"/>
Where I work, we set clear performance standards to ensure quality	<input type="radio"/>	<input type="radio"/>
On my team we hold ourselves and our team members accountable for results	<input type="radio"/>	<input type="radio"/>
My immediate manager gives clear and actionable direction to get work done	<input type="radio"/>	<input type="radio"/>
You answered No to one or more of the questions. In a few words, please let us know why you feel this way:		

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Recognition & Respect



QUESTION	YES	NO
My immediate manager provides me with recognition or praise for doing good work	<input type="radio"/>	<input type="radio"/>
Service America genuinely cares about its employees	<input type="radio"/>	<input type="radio"/>
You answered No to one or more of the questions. In a few words, please let us know why you feel this way:		

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Work & Balance



QUESTION	YES	NO
Service America supports employees' efforts to balance work and family/personal responsibilities	<input type="radio"/>	<input type="radio"/>
My job makes good use of my skills and abilities	<input type="radio"/>	<input type="radio"/>
You answered No to one or more of the questions. In a few words, please let us know why you feel this way:		

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Work Environment



QUESTION	YES	NO
The safety and physical working conditions (temperature, space, lighting, noise, etc.) are good where I work	<input type="radio"/>	<input type="radio"/>
I have access to the resources (e.g., materials, equipment, technology, etc.) I need to do my job effectively	<input type="radio"/>	<input type="radio"/>
Service America provides job security to employees who consistently meet their performance objectives	<input type="radio"/>	<input type="radio"/>
You answered No to one or more of the questions. In a few words, please let us know why you feel this way:		

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Product



QUESTION	YES	NO
I would recommend a Service America HSP to my family/friends	<input type="radio"/>	<input type="radio"/>
I would recommend Retail Services to my family/friends	<input type="radio"/>	<input type="radio"/>
I would recommend Commercial Services to my family/friends	<input type="radio"/>	<input type="radio"/>
You answered No to one or more of the questions. In a few words, please let us know why you feel this way:		

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Training Calendar



January

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

The calendar above shows our 2018 training calendar. If there are any topics you would like to see included that are not, please let us know!

Enter answer here:

***my notes state “free form enter training calendar they would like to see” I think this is what we are looking for – we will need to get a copy from Elise this week

We want you to BE HEARD

Personal Interests



Are there any topics that you would be interested in receiving training on that could help you with your life outside of work? (ex. Personal Investments, Credit Recovery, etc.)

Enter answer here:

We want you to BE HEARD